



**International
Standard**

ISO/IEC 17024

**Conformity assessment — General
requirements for bodies operating
certification of persons**

*Évaluation de la conformité — Exigences générales pour les
organismes de certification procédant à la certification de
personnes*

**Third edition
2026-03**



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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

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For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by the ISO Committee on Conformity Assessment (CASCO), in collaboration with the European Committee for Standardization (CEN) Technical Committee CEN/CLC/JTC 1, *Criteria for conformity assessment bodies*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This third edition cancels and replaces the second edition (ISO/IEC 17024:2012), which has been technically revised.

The main changes are as follows:

- addition or revision of terms and definitions;
- additional requirements for the use of artificial intelligence (AI) added in [6.5](#);
- alignment with the PROC/33 text that establishes common elements for standards developed by CASCO.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

Introduction

This document has been developed with the objective of achieving and promoting a globally accepted set of requirements and principles for bodies operating certification of persons. Certification of persons is one means of providing assurance that the certified person meets the requirements identified in the certification scheme. Confidence in the respective schemes for certification of persons is achieved by means of a globally accepted process of assessment and periodic re-assessments of the competence of certified persons.

However, it is necessary to distinguish between situations where schemes for certification of persons are justified and situations where other forms of qualification are more appropriate. The development of schemes for certification of persons, in response to the ever-increasing velocity of technological innovation and growing specialization of personnel, can compensate for variations in education and training and thus facilitate the global job market. Alternatives to certification can still be necessary for job positions where public services, official or governmental operations are concerned.

This document can serve as the basis for the recognition of the bodies operating certification of persons, in order to facilitate their acceptance at the national, regional and international levels. Only the harmonization of the methodologies for developing and maintaining schemes for certification of persons can establish the environment for mutual recognition and the global exchange of persons.

This document specifies requirements which ensure that bodies operating certification of persons operate in a consistent, comparable and reliable manner. The requirements in this document are considered to be general requirements for bodies operating certification of persons. Certification of persons can only occur when there is a certification scheme. Schemes for certification of persons are based on market needs or demand or can be required by governments.

This document can be used for accreditation or peer assessment or designation by governmental authorities, scheme owners and others.

Conformity assessment — General requirements for bodies operating certification of persons

1 Scope

This document specifies principles and requirements for a body operating certification of persons and includes the development and maintenance of a scheme for certification of persons.

NOTE 1 For the purposes of this document, the term "certification body" is used in place of the full term "body operating certification of persons", and the term "certification scheme" is used in place of the full term "scheme for certification of persons".

NOTE 2 [Annex A](#) contains principles for certification of persons.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 17000, *Conformity assessment — Vocabulary and general principles*

Bibliography

- [1] ISO 9001, *Quality management systems — Requirements*
- [2] ISO 19011, *Guidelines for auditing management systems*
- [3] ISO/IEC 17030, *Conformity assessment — General requirements for third-party marks of conformity*
- [4] ISO/IEC 42105, *Information technology — Artificial intelligence — Guidance for human oversight of AI systems*
- [5] ISO 31000, *Risk management — Guidelines*
- [6] IEC 31010, *Risk management — Risk assessment techniques*